

ITEM NAME:

THQ ON THE MOVE

SHIP TO:

261-265 CHALMERS STREET
REDFERN NSW 2016



THQ Relocation Update

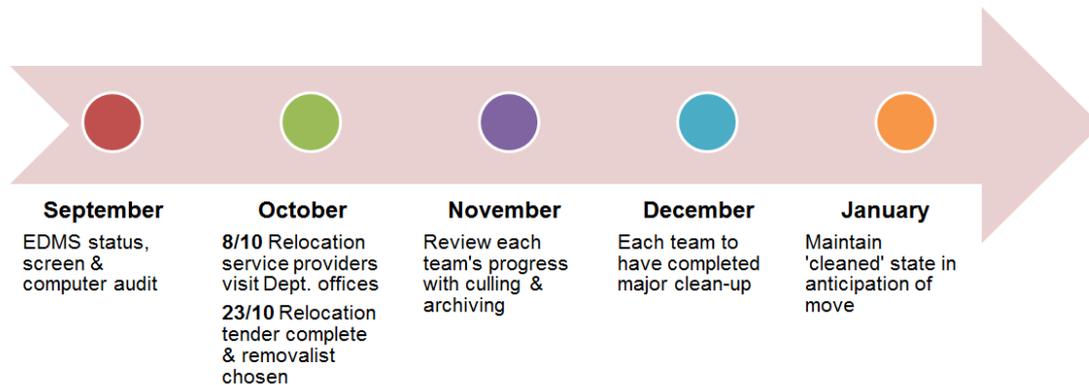
We acknowledge there have been a number of significant changes announced in The Salvation Army recently. In order not to overload you with information we have prepared a shorter edition of our THQ Relocation Newsletter this week.

You will also soon receive our first edition of the Forward Together newsletter which will help keep us all updated during the transition to our new structure. This newsletter will be less frequent than the THQ Relocation Newsletter and will give you an insight into our progress to date.

If you would like more information about the changes announced as part of our territorial restructure then please visit the [Forward Together website](#):

As mentioned in prior issues we are aiming to cover the most requested information by survey participants in newsletter publications. This week we have a short message about planning for the relocation and a spotlight on the Mission and Resource (Social) team.

Preparing for Relocation Timeline



The above timeline shows some activities to be completed each month leading up to our move in early 2016. We will explain each activity in more detail in following editions however please note that on Thursday, 8 October there will be a handful of people looking around your office area as part of the relocation service provider tendering process. The 'sheep run' day, as it has been called, is a site visit for relocation service providers to review the office environment, the quantity and type of items to be moved, to enable them to provide a detailed quote /tender submission.

Transitioning to the new work environment

We spoke to Major Jeanette Stoltenberg and Michelle Bolton from Mission and Resource (Social) about their relocation journey so far. We will also be providing interviews with Redfern locals or associated articles to give you a feel for what Redfern is like in future newsletters.

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Spotlight on Mission and Resource (Social)

1. Tell us briefly about your team.

Jeanette: One of the things that I think is different and unique about this team, is that the people who are sitting on this floor are actually running active programs. So it's not like they're isolated from the front line, they are actually running front-line services from within this territorial social program department. So they are very in touch with the front line, very in touch with what's needed at the coalface. They love their work, they enjoy their work, they work hard. As a matter of fact I've got to tell them to go home a lot of the time.

2. How is your team preparing for the relocation to Redfern?

Michelle: Robert [Ober] has been really proactive for us, in that we've sort of pushed. We're aware that there are lots of teams that will leave things 'til the last minute. Don't put that on him. If you can, get rid of things now. Get him to come up and take it away, so that he's not tearing his hair out at the end.

Jeanette: The key really has been Michelle [Bolton], though. I mean, I can't say strongly enough how Michelle's been the catalyst to having us organised. I think that's been the key, having someone within the department who's been driving this, and reminding us. If we're ahead, that would be the reason we're ahead. It's not because we've been good at it, it's because we've got someone who's facilitating it very well.

3. How have you been making the transition easier to the open plan?

Jeanette: We were finding that some people were being very loud at their desks, and so we've had a few little exercises where we did a bit of a survey and we asked people for comments – how could we perhaps manage loud conversations around the desk, and what could we do. I suppose being prepared to raise those sorts of issues and address them has actually, in a way, helped us to be ready for that open work plan.

4. How will sharing a floor with other teams improve the way you work?

Jeanette: Well, it's going to mean that we're actually going to work holistically as One Army, One Mission, One Message. We're going to actually learn from each other, we're going to have cross-pollination across our programs, we're going to have opportunity for innovation, we're going to have new ideas, we're actually going to move forward together, because we're going to have more brains, more ideas, more things that we're accessing – so it just makes sense to me.

FAQs & Prior Issues

If you have any questions please talk to your representative on the Change Management Consultancy Committee so that we can have the opportunity to know your concerns and hopefully respond to them. Alternatively you can email them to THQRelocationEnquiries@ae.salvationarmy.org

A register of FAQs can be found here: [THQ Move FAQ Register](#)

If you have missed a prior issue of the newsletter, [catch up on previous editions here](#).

Want to know more?

Visit our dedicated THQ Relocation pages on mySalvos at my.salvos.org.au/thq-move