

ITEM NAME:

THQ ON THE MOVE

SHIP TO:

261-265 CHALMERS STREET
REDFERN NSW 2016



THQ Relocation Update

In this issue of *On The Move*, we chat with Communications and Fundraising Secretary Major Bruce Harmer about the team's relocation progress. We also talk to Mitch Evans about the Salvos current presence in the Redfern area and the positive impact the relocation of THQ could have on the local community.

Important: Revised Move date

It is hoped that we will be able to move into Redfern THQ building late March-April - excluding Easter weekend - subject to full completion of the building works and commissioning.

Building progress

Building and fit-out works are continuing to move ahead. Pictured below, we can see the meeting rooms on levels two and three currently being built.



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Naming of the new THQ Meeting Rooms

The THQ Relocation Steering Committee would like to invite you to submit your ideas for potential names for our 8 large meeting rooms at the new THQ. Submitted meeting room names will be collected and assessed with the best ones going to the Steering Committee for consideration.

How to get involved:

1. Pick a meeting room name that you feel represents the heart of The Salvation Army
2. Submit your meeting room name idea to THQRelocationEnquiries@ae.salvationarmy.org along with your name, department, and role.
3. You can enter more than one idea, please encourage your team members to get involved too.

Submissions will close on Friday November 20th.

Getting relocation-ready

Are you relocation-ready? Relocation champions are being identified from each department and there's lots to do to prepare for the move.

- Start clearing your desk of personal belongings you don't think you will need at Redfern.
- Continue scanning and archiving documents.
- Request removal of unwanted furniture. (Contact Rob Ober for assistance).

EDMS status

EDMS champions been selected from each department. The champion will attend monthly EDMS training sessions, enabling them to act as a first point of contact for anyone in the team who needs EDMS support.

Any questions or issues relating to EDMS can be directed to the IT training team – Tony Beale or Andrea Deighton (Qld) – or your department's champion.

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IT mobility solutions

IT are in the process of trialling a range of mobile-device solutions in response to the increasing mobility of Salvation Army officers and employees. This need, according to Network Administrator Mauro Del Principe, is set to increase with the territorial restructure. The initiative will look into lighter, easier, more mobile solutions than laptops.

Solutions being looked at include laptops that convert to tablet as well as Apple/Android devices. IT are trialling a range of options and gathering feedback. Stay tuned for more information.

Centralisation of stationery orders

All departments are reminded that stationery for THQ is now managed through one purchasing point. Each department should nominate one person to lodge stationery orders with Nadia Swensen, Post Office Coordinator.

Transitioning to the new work environment

Spotlight on Communications and Fundraising

The newly renamed Territorial Communications and Fundraising team oversees all forms of communication, public relations and fundraising for the territory, from magazine publication, social media and video production to organizing fundraising events and appeals, including our annual Red Shield Doorknock. We spoke to Communications and Fundraising Secretary, Major Bruce Harmer about his team and the transition to Redfern.

Tell us about the people who make up your team. We have a wonderful team; they're a young team, generally speaking... and they're youthful in the way they approach their work and the vision they have for the future of the Army. I think that we're all team players, and you know, we would love to interact and dialogue and meet regularly with other departments that are on our floor.

How is your team preparing for the relocation to Redfern? We know that we have a fair bit of equipment, resources and supplies accumulated in the department over years of being here, so with the leadership of Leigh Cleave, we're sorting through that, minimizing where we can. So we're cleaning house by digitizing information, scanning documents in to EDMS, and so on. We've taken down all the partitions, as was suggested, so we can get used to working in an environment where we are much more visible to each other, and I think that's actually gone

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quite well. We would have moved the day after the announcement, had it been ready, we would have jumped straight in there.

We're also encouraging our staff to go down to Redfern and check out the public transport and the environment, and get comfortable with that and then feed back to the committees any concerns they have, so we're trying to do some really practical things to prepare as well.

What are you looking forward to most about the relocation? I'm really looking forward to having our whole team back together again, because you're maybe not aware, but our Donor Care Services team is currently located at Auburn. They are a vital part of our team and they've been out there for a couple of years now, so it will be great to all be in one place.

As we move into the new, open-plan office, how can other teams support you? If they see the odd nerf gun bullet fly past, feel free to join in rather than get too worried about it. We work hard in our department but we also, every now and then, take time to play hard. Of course we're just letting off a bit of steam, so when we're having fun it would be great for people to join in, and hopefully we'll be invited to join in their fun too.

Community pulse

Getting down to Streetlevel

We chatted with Sydney Streetlevel Mission team leader Mitch Evans about the Salvation Army's presence in the Redfern/Waterloo area and the positive influence the THQ relocation could have on the local community.

Can you tell us a bit about the Salvos' work in Redfern area? Currently [Waterloo Community Centre] is just a space where people can come and be together in community and just share together. There's a little op shop there as well.

What are some of the social issues particular to Redfern? There's a lot of generational poverty in the area, so grandparents, parents and children are all sort of following the same path. I think [the area] has got some of the lowest literacy rates and high school graduation rates you can find around. And I think it's probably changing more recently, but there was, when we were doing our study, 97 per cent public housing in Waterloo. However, there's actually a lot of really good stuff. They've got a lot of community spirit and a lot of people wanting to, I guess, invest into their community and see their community change for the better. So there's actually a lot of people looking for those opportunities and I guess that's one of the things that we're trying to do with Waterloo – actually identify those people so we can invest in them so they can invest back into the community.

What impact do you think the THQ presence in Redfern will have on the area? I think it will be good that THQ is actually based in an area of great need. It's not a clean environment

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– if that makes sense – so you're faced with some of those social issues. You see one side of the city which is I guess the poor side of the city, living next to the rich side of the city, and I guess journeying through that on a daily basis.

Do you have any advice to help us integrate better with the Redfern local community?

My advice would be to, I guess, just get out and be involved in the community. Something as simple as not bringing your lunch one or two days a week and just going and walking around the neighbourhood and finding somewhere different to eat and getting to know the people in those places. I think a building full of officers and employees being intentional about investing in the local community around them, whether it's business and cafes and that sort of stuff, I think could be something that's actually quite powerful. It could speak volumes of The Salvation Army in the Redfern/Waterloo area.

Have questions or want to know more?

- If you have any questions please talk to your representative on the Change Management Consultancy Committee so that we can have the opportunity to know your concerns and hopefully respond to them. Alternatively you can email them to THQRelocationEnquiries@ae.salvationarmy.org
- A register of FAQs can be found here: [THQ Move FAQ Register](#)
- If you have missed a prior issue of the newsletter, [you can find past issues here.](#)
- Visit our dedicated THQ Relocation pages on mySalvos at my.salvos.org.au/thq-move

What's next?

In our next issue (on Monday 23rd November), we bring you more exciting updates from the IT department.