



# Safe and welcome at The Salvation Army

The Salvation Army cares about you, and we want you to be safe when you attend our programs, events or services. Whether you come to us to learn, play or pray, your safety and wellbeing is what's most important.

## When you join us, you can expect:



We will make sure you feel welcome and valued.



We will make sure our people, places and actions are safe for you, your family and friends to attend.



We respect who you are and will celebrate you.



We will give you chances to share your ideas and involve you in decisions that affect you.



We will explain to you your rights and how to speak up if you are worried.



We will listen to what you say, act quickly and tell you how we will keep you safe.



**At The Salvation Army, it is never okay for anyone to make you uncomfortable or hurt you.**

**Everyone has a right to feel safe and to be safe.**

If you are not happy with something that is happening or there is something that you are worried about, tell someone you trust.

### You can:

- Talk to a safe adult, like your mum or dad, a carer or teacher, or someone at The Salvation Army like your activity leader, Corps Officer or another leader. Your safe adult will listen and support you.
- Ask a friend to support you to speak up if that helps.
- Make a complaint by emailing us at [Safeguarding@salvationarmy.org.au](mailto:Safeguarding@salvationarmy.org.au).



**We will listen to what you say and act quickly to address your concern.  
We will tell you about the steps we take to keep you safe.**

To raise a concern or complaint, talk to a safe adult. You may also email us at [Safeguarding@salvationarmy.org.au](mailto:Safeguarding@salvationarmy.org.au).

The Salvation Army is a child safe organisation and is committed to providing a safe and inclusive environment for children and young people, where they can feel safe, respected, valued and encouraged to reach their full potential.

The Salvation Army has a zero-tolerance approach to all forms of abuse, neglect, harm and risk of harm, and the safety and wellbeing of children is our priority.