

Refugee Health Nurse Program

Information for General Practitioners & Other Health Professionals

What the program provides:

- **Initial point of contact** with the health system for newly arrived refugees and asylum seekers;
- **Nurse-led health screening** for health conditions commonly experienced by newly arrived refugees and asylum seekers;
- **Referral** to local General Practitioners (GPs) for ongoing health care;
- Referral to a range of **mainstream** and **specialised** health services as required;
- Co-ordination of **initial health care for refugees** with complex and/or multiple health needs;
- Information and support to GPs and other health professionals regarding **ongoing health care of refugees** and asylum seekers.

Benefits of the program for GPs and other health professionals:

- **Streamlined referral** from the program to GPs and other health professionals;
- Systematic transfer of **detailed history and summary of the health screening results**, which can be used by GPs as the foundation of a comprehensive refugee health assessment (as per Medical Benefits Schedule Items 701, 703, 705 or 707);
- **Access to advice, support and resources** through NSW Refugee Health Service regarding ongoing care of refugees and asylum seekers.

Who delivers the program and where:

- A team of **Refugee Health Nurses**, centrally coordinated by the **NSW Refugee Health Service** in Liverpool, deliver the program through a range of community-based health sites listed here. These will be supplemented by a limited home visiting service to conduct health screening for a small number of clients/families who are unable to attend these locations;
- **Professional interpreters** are used to provide language support, as required.

How to refer:

- We accept referrals from all sources, including health professionals, schools, settlement services and self-referral. Referral forms can be downloaded at:
www.refugeehealth.org.au/how_refer.html
- Referrals can be made through a central intake system:

Email: rhs.referrals@sswahs.nsw.gov.au

Ph: 02 8778 0770 :: Fax: 02 8778 0790

Community-Based Health Sites

Liverpool

NSW Refugee Health Service
157-161 George Street, Liverpool

Cabramatta

Early Childhood Centre
2a McBurney Road, Cabramatta

Auburn

Auburn Community Health Centre
Norval Street, Auburn

Parramatta

Jeffrey House
162 Marsden Street, Parramatta

Blacktown

Blacktown Community Health Centre
Cnr Marcel Crescent & Blacktown Road
Blacktown

Mt Druitt

Mt Druitt Community Health Centre
Cnr Buran & Kelly Close, Mt Druitt

St Mary's

St Mary's Community Health Centre
Cnr Gidley & Chapel Streets, St Mary's

Canterbury

Canterbury Community Health Centre
Cnr Thorncraft Parade & Canterbury Road, Campsie

Kogarah

St George Integrated Community Health
Level 1 Burt Nielsen Wing
St George Hospital
Belgrave Street, Kogarah

Cremorne

Cremorne Community Health Centre
231 Military Road, Cremorne

Penrith

Country Women's Association Building
Cnr Tindale & Castlereagh Street
Penrith



NSW Refugee Health Service
NSW HEALTH

For more information about the program: **NSW Refugee Health Service**

Phone: 02 8778 0770 :: **Email:** refugeehealth@sswahs.nsw.gov.au