

# Refugee Health Nurse Program

Information for General Practitioners & Other Health Professionals

## What the program provides:

- **Initial point of contact** with the health system for newly arrived refugees and asylum seekers;
- **Nurse-led health screening** for health conditions commonly experienced by newly arrived refugees and asylum seekers;
- **Referral** to local General Practitioners (GPs) for ongoing health care;
- Referral to a range of **mainstream** and **specialised** health services as required;
- Co-ordination of **initial health care for refugees** with complex and/or multiple health needs;
- Information and support to GPs and other health professionals regarding **ongoing health care of refugees** and asylum seekers.

## Benefits of the program for GPs and other health professionals:

- **Streamlined referral** from the program to GPs and other health professionals;
- Systematic transfer of **detailed history and summary of the health screening results**, which can be used by GPs as the foundation of a comprehensive refugee health assessment (as per Medical Benefits Schedule Items 701, 703, 705 or 707);
- **Access to advice, support and resources** through NSW Refugee Health Service regarding ongoing care of refugees and asylum seekers.

## Who delivers the program and where:

- A team of **Refugee Health Nurses**, centrally coordinated by the **NSW Refugee Health Service** in Liverpool, deliver the program through a range of community-based health sites listed here. These will be supplemented by a limited home visiting service to conduct health screening for a small number of clients/families who are unable to attend these locations;
- **Professional interpreters** are used to provide language support, as required.

## How to refer:

- We accept referrals from all sources, including health professionals, schools, settlement services and self-referral. Referral forms can be downloaded at:  
[www.refugeehealth.org.au/how\\_refer.html](http://www.refugeehealth.org.au/how_refer.html)
- Referrals can be made through a central intake system:

Email: [rhs.referrals@sswahs.nsw.gov.au](mailto:rhs.referrals@sswahs.nsw.gov.au)

Ph: 02 8778 0770 :: Fax: 02 8778 0790

## Community-Based Health Sites

### Liverpool

NSW Refugee Health Service  
157-161 George Street, Liverpool

### Cabramatta

Early Childhood Centre  
2a McBurney Road, Cabramatta

### Auburn

Auburn Community Health Centre  
Norval Street, Auburn

### Parramatta

Jeffrey House  
162 Marsden Street, Parramatta

### Blacktown

Blacktown Community Health Centre  
Cnr Marcel Crescent & Blacktown Road  
Blacktown

### Mt Druitt

Mt Druitt Community Health Centre  
Cnr Buran & Kelly Close, Mt Druitt

### St Mary's

St Mary's Community Health Centre  
Cnr Gidley & Chapel Streets, St Mary's

### Canterbury

Canterbury Community Health Centre  
Cnr Thorncraft Parade & Canterbury Road, Campsie

### Kogarah

St George Integrated Community Health  
Level 1 Burt Nielsen Wing  
St George Hospital  
Belgrave Street, Kogarah

### Cremorne

Cremorne Community Health Centre  
231 Military Road, Cremorne

### Penrith

Country Women's Association Building  
Cnr Tindale & Castlereagh Street  
Penrith



NSW Refugee Health Service  
NSW@HEALTH

For more information about the program: **NSW Refugee Health Service**

**Phone:** 02 8778 0770 :: **Email:** [refugeehealth@sswahs.nsw.gov.au](mailto:refugeehealth@sswahs.nsw.gov.au)

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