

How to tap on and tap off with your go card?



Step 1: touch your go card to

the TransLink logo at the **beginning** of your journey

Listen and check the light :

- a **green light** for **adult** cards OR
- an **orange light** for **children, seniors and concession** cards OR
- a **red cross**. Try again or try another card reader if you get a cross.

Step 2: be sure to touch your go card

again (touch off) at the **end** of your journey

- Your fare is automatically deducted
- And it's **displayed** along with your remaining balance

Common card reader messages:

- **Please touch again:** touch your card to the reader flat against the target.
- **Already touched:** your card has been read, just continue on your journey.
- **Seek assistance:** seek help from a staff member or call 13 12 30 to report the problem