

How to tap on and tap off with your *Myki* card?



Step 1: touch your *Myki* card onto the Myki Reader at the **beginning** of your journey

- Hold still, listen for the beep and look at the screen
 - **Green** light - “**Touch on successful**”. All good.
 - **Green & yellow** light – “**Touch on successful**” means low balance or your top up has not gone through.
 - **Red** light - “**Unsuccessful touch on**” usually means bad touch on – try again or insufficient balance - top up before traveling to avoid fines. Sometimes , it means faulty machine.

Touch on again after you top up.

Step 2: be sure to touch your Myki card again (touch off) at the **end** of your journey

- Your fare is automatically deducted
- And it's **displayed** along with your remaining balance

Common card reader messages:

- **Please touch again:** touch your card to the reader flat against the target.
- **Already touched:** your card has been read, just continue on your journey.
- **Seek assistance:** seek help from a staff member or call to report the problem