

TYPES OF Myki CARD and MACHINE



All Myki cards **look the same**, whether it is full fare, concession, child or other types.

Mark your Myki to know what type of card it is – to avoid bringing/using the wrong card. For example, write F on Full Fare card etc.

A Myki card can be **both Myki Money** or **Myki Pass**.

Always travel with a **valid ticket** & supporting concession documents to avoid **fines**.

Full Fare – adults and international visitors 19 years old and over with no concession entitlement

Concession – you may be eligible if you are a person seeking asylum, pensioners, Seniors Card/Health Care/DHHS Carer card holders, Disability Support Pension & Carer Payment recipients, school/tertiary/international students, or war veterans/widow(er)s

Child – aged 5 to 18, children aged 4 and under travel free

Senior - Victorian Seniors Card holders receive a free Myki, Seniors from other states need to buy a Concession Myki



Myki machines – buy a new full-fare Myki, balance Check, top up

Myki Gate – at all city train station



Myki Reader – for **touch on and off**, **Myki Money balance**, **Myki Pass details** & **expiry date**

Myki Check (blue) – for **checking only** (status, balance, expiry date, last 10 transactions)



You can use *Myki* card for travelling on:

- Melbourne's trains, trams and buses
- V/Line trains between Melbourne and Eaglehawk/Epsom, Seymour, Traralgon, Waurin Ponds & Wendouree
- Buses within Geelong, Ballarat, Bendigo, Seymour and Latrobe Valley

Choose the best fare for your travels – Myki Money or Myki Pass

- If you **travel often** – 5 days a week or more, it is cheaper to choose **Myki Pass** (7 days, or anywhere between 28 and 365 days)
- If you do **NOT travel often** – less than 5 days a week, you can pay as you go with **Myki Money**.

To buy and top up:

- Myki machine
- Staffed and metropolitan train stations; on the bus (\$20 max, not available on routes 401 and 601)
- PTV Hubs – Southern Cross Station, Geelong and Bendigo
- Selected shops including 7-Eleven stores
- **Mobile Myki** through Google Pay App – top up on the go, touch on & off with your phone, check your balance in real time
- Online (top up only) – <https://www.ptv.vic.gov.au/mykitopup/> ; it may take 90 minutes before your top up is active
- Call 1800 800 007 – allow 7 days for delivery of new Myki card and around 90 minutes for online top ups

To use:

- **Top up** your *Myki* card
- **Touch on** at the start of your journey
- **Touch off** at the end
- **Register** your Myki to protect your balance if it is lost or stolen, set auto top up, see travel and transaction history, receive a new card after expiry date (Myki expires after 4 years; Mobile Myki expires after 2 years), manage another person's Myki, create a tax invoice.
 - Online <https://www.mymyki.com.au/NTSWebPortal/common/Register/RegistermykiAnony.aspx>
 - Call 1800 800 007