



IMPORTANT HEALTH SERVICES PHONE NUMBERS

SERVICE	PHONE NUMBER																																																						
Emergency	000																																																						
Healthdirect – 24 hours health advice	1800 022 222																																																						
NURSE-ON-CALL – 24 hours health information and advice	1300 60 60 24																																																						
Refugee Health Program <ul style="list-style-type: none">Refugee and asylum seeker health specific servicesHealth assessments to newly arrived refugees (within 12 months of arrival in Australia)Refugee health service coordination	<table><tr><th>LGA</th><th>Agency</th><th>Contact details</th></tr><tr><td>Ballarat</td><td>Ballarat Community Health Service</td><td>www.bchc.org.au</td></tr><tr><td>Greater Geelong</td><td>Barwon Health</td><td>www.barwonhealth.org.au</td></tr><tr><td>Greater Bendigo</td><td>Bendigo Community Health Service</td><td>www.bchs.com.au</td></tr><tr><td>Moonee Valley</td><td>cohealth - Dootta Galla Community Health</td><td>www.cohealth.org.au</td></tr><tr><td>Maribyrnong</td><td>cohealth - Western Region Health Service</td><td>www.cohealth.org.au</td></tr><tr><td>Darebin</td><td>Darebin Community Health Service</td><td>www.dch.org.au</td></tr><tr><td>Hume</td><td>Dianella Community Health</td><td>www.dianella.org.au</td></tr><tr><td>Maroondah</td><td>Eastern Access Community Health</td><td>www.each.com.au</td></tr><tr><td>Brimbank</td><td>ISIS Primary Care - Brimbank</td><td>www.isispc.com.au</td></tr><tr><td>Wyndham</td><td>ISIS Primary Care - Wyndham</td><td>www.isispc.com.au</td></tr><tr><td>Latrobe</td><td>Latrobe Community Health Service*</td><td>www.lchs.com.au</td></tr><tr><td>Casey</td><td>Monash Health - Cardinia Casey Community Health Service</td><td>www.monashhealth.org</td></tr><tr><td>Greater Dandenong</td><td>Monash Health - Greater Dandenong Community Health Service</td><td>www.monashhealth.org</td></tr><tr><td>Whittlesea</td><td>Plenty Valley Community Health</td><td>www.pvch.org.au</td></tr><tr><td>Greater Shepparton</td><td>Primary Care Connect</td><td>www.primarycareconnect.com.au</td></tr><tr><td>Mildura</td><td>Sunraysia Community Health Service</td><td>www.schs.com.au</td></tr><tr><td>Swan Hill</td><td>Swan Hill District Health Service</td><td>www.shdh.org.au</td></tr></table> <p>Community health services in other local government areas may offer services to refugee communities. Check with your local agency for advice http://www.health.vic.gov.au/communityhealth/service_provider/community_health_directory.htm</p>	LGA	Agency	Contact details	Ballarat	Ballarat Community Health Service	www.bchc.org.au	Greater Geelong	Barwon Health	www.barwonhealth.org.au	Greater Bendigo	Bendigo Community Health Service	www.bchs.com.au	Moonee Valley	cohealth - Dootta Galla Community Health	www.cohealth.org.au	Maribyrnong	cohealth - Western Region Health Service	www.cohealth.org.au	Darebin	Darebin Community Health Service	www.dch.org.au	Hume	Dianella Community Health	www.dianella.org.au	Maroondah	Eastern Access Community Health	www.each.com.au	Brimbank	ISIS Primary Care - Brimbank	www.isispc.com.au	Wyndham	ISIS Primary Care - Wyndham	www.isispc.com.au	Latrobe	Latrobe Community Health Service*	www.lchs.com.au	Casey	Monash Health - Cardinia Casey Community Health Service	www.monashhealth.org	Greater Dandenong	Monash Health - Greater Dandenong Community Health Service	www.monashhealth.org	Whittlesea	Plenty Valley Community Health	www.pvch.org.au	Greater Shepparton	Primary Care Connect	www.primarycareconnect.com.au	Mildura	Sunraysia Community Health Service	www.schs.com.au	Swan Hill	Swan Hill District Health Service	www.shdh.org.au
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Oral Health	<p>Emergency dental care – Royal Dental Hospital or at local community dental clinic (03) 9341 1000 or 1800 833 039 for outside Melbourne Metro area.</p> <p>Free service for health care card and pension card holders.</p>																																																						
Domestic Violence Help Line	1800 656 463																																																						
Parentline Victoria Confidential information and counselling about parenting issues	13 22 89																																																						
Foundation House – support for torture and trauma survivors from refugee or asylum seeker background	For self-referral or referring a family member or friend - (03) 9389 8900																																																						
Lifeline – crisis support, suicide prevention and mental health support services	13 11 14																																																						
Kids HelpLine – 24 hour telephone counselling service for people aged 5-25	1800 55 1800																																																						



Victorian Poisons Information Centre – 24 hour help line providing advice on what to after incidents of poisoning, overdose, taking wrong medicine, snake bites, bee stings etc.	13 11 26
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