

The Salvation Army South Australia SALVATION ARMY EMERGENCY SERVICES (SAES)



The Salvation Army Emergency Services (SAES) play a critical role in supporting the needs of our State's first responders during times of disaster and emergency.

Salvation Army Emergency Services (SAES) teams of volunteers provide emergency catering in times of disaster or crisis. Whether it's a natural disaster like a cyclone, flood, bushfire or earthquake, or an incident such as a transport accident, structure fire or missing person search, SAES teams will be on the ground supporting those on the frontline of the emergency. The aim of the SAES is to support people and communities at their point of need, and to ensure emergency service workers and volunteers are also catered for with meals, refreshments and beverages.

SAES teams may be tasked to work in evacuation centres from small country halls to major city show-grounds. They may be in the field supporting emergency service agencies from built-up areas to farmer's paddocks and getting alongside the community as the clean-up begins.

While SAES teams are one of the first groups of Salvos to respond to a disaster, this is closely followed by more personnel who are training in disaster response and who work with communities through the recovery process.



Volunteer Roles

All Salvation Army Emergency Services volunteers will be matched to a role once they have completed all requirements of registration. Role titles have changed from those previously used in South Australia to bring as in line with the national team.

Most volunteers will be given the role of SAES Team Member (Catering) which covers the main duties of preparing and serving food in an emergency situation. These volunteers form the backbone of what we do and are vital to our service.

A new role, in name if not in practice, is the SAES Spontaneous Team Member (Catering). During the 2019/2020 fire season we saw the need to rapidly increase our volunteer base

with volunteers who had not undergone any training or had any previous SAES experience. This role has been set up for fire seasons like we have just had and members of the public phoned in to help out. This is a temporary role in specific situations and does not replace that of Team Member.

The two other roles cover that of leadership, replacing what was previous known as 'Team Leader' and 'Catering Coordinator'

A full role description will be given out during registration or upon request.

Volunteer Registration

For existing Salvo volunteers who are recorded on the Salvo Volunteer Management System (VMS) all SAES require is;

- The Salvation Army Mission Volunteer Registration Form completed with the site name marked as SAES.
- Volunteer information to be 'shared' by Corps Officer/line manager.

For volunteers who are not recorded on the Salvo Volunteer Management System, SAES require:

- The Salvation Army Mission Volunteer Registration Form with the site name marked as SAES.
- The Salvation Army Mission Volunteer Agreement Form
- A Police Check through the Salvo Crim Check system (SAES will cover cost). A South Australia Salvos volunteer requirement.

Here is a link to the forms.

<https://my.salvos.org.au/volunteer-resources/resources/resource-catalogue/>

- Working With Children Checks will be required for all leadership positions.
- The Induction form will be completed by SAES at a training event.
- Availability details will be collected once the person is on VMS.
- Also to complete later is an authority to drive form if relevant to the volunteers duties.

Volunteer Training

Food Safety Training

All SAES volunteers need to complete the I'm Alert Food Safety online course as part of SAES basic training. This includes Salvo Officers.

<https://www.imalert.com.au/v6>

You will need to create a password and enter the following details:

- Position—Team Member (Catering)
- Place of Business—SAES South Australia
- Supervisor Name—Major David Boughton
- Supervisor Position—SEDM Coordinator
- Subscribing Organisation—Salvation Army (or click on shield)

Once complete please follow the prompt and email the results to:

david.boughton@salvationarmy.org.au

I'm Alert Food Safety is to be renewed every 3 years.

Food Truck Operations

It is intended, post Covid, to hold regular SAES Food Truck Training at Salvo corps around the state. Knowledge of food truck operations and cooking procedures are vital for the work SAES does and a sound knowledge of these practices is needed for smooth operation in the event of an emergency. SAES volunteers should seek to obtain enough experience so minimal supervision is required.

Salvation Army Required Courses

As part of The Salvation Army governance of volunteers, SAES volunteers will be required to undertake additional training, usually available on-line. These will be available for volunteers to access shortly.



Post Covid-19 Training Events 2020

Keep up to date with all SAES training and events on Facebook page

<http://www.facebook.com/salvationarmyemergencyservicessouthaustralia>

Or ask to get a monthly newsletter posted to you.

Food Truck Operations

- Learn the ins and outs of one or both of the SAES food trucks.
- Set up, operation and pack up.
- Cook up a storm and share a meal together.
- Keep an eye on our Facebook page or monthly newsletter for places and dates.

Generator Operation

- Learn how to operate and maintain the many generators needed to keep SAES equipment running during an activation.
- Keep an eye on our Facebook page or monthly newsletter for places and dates.

Warehouse Working Bee

- What better way to get to know what equipment is available and how it operates than to undertake regular cleaning and maintenance on the 100's of items stored in the warehouse. Ensure everything is in it's right place and ready to go.
- 2nd Saturday of each month 1pm to 4pm

Shelter Setup

There are two large shelters for sleeping and cooking in, along with a range of smaller ones. While these larger ones will be only used where extended sleepovers are required we need to be efficient in their erection.

Two planning sessions are planned for 2020:

- Shelter Setup to be held at the Pooraka warehouse.
- Shelter Setup to be held in the field as part of Advanced Training.
- Keep an eye on our Facebook page or monthly newsletter for places and dates.

Advanced Training

A two day training event where the food truck, shelters, generators and whatever else is needed will be taken out into an empty field, setup and operated over the two day period. Sleeping on stretchers to the sound of humming generators—as long as someone gets up and refuels them during the night. Time to cook up some homemade pasta dishes and build a strong team. For those who helped out in the Kangaroo Island fire you have a good idea on what to expect.

Numbers for this training will be limited.

Keep an eye on our Facebook page or monthly newsletter for dates.



KEY CONTACTS

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Strategic Emergency & Disaster Management Coordinator

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Vacant Position (Volunteer role)

Salvation Army Emergency Services

(Logistics & Admin Coordinator)

Alan Steven

Senior Team Leader

Arthur Tindall

Senior Team Leader

