



## Activities

Fill in the blanks

1. Emergency services should be called if there is an \_\_\_\_\_, dangerous, or \_\_\_\_\_ threatening event.
2. A call to triple zero (000) is a \_\_\_\_\_ call.
3. You can call from any \_\_\_\_\_, home or work, or \_\_\_\_\_ phone
4. When you call Triple Zero (000) you should call from a \_\_\_\_\_ place.
5. When you call 000, the first question they will ask is "Police, \_\_\_\_\_ Ambulance?"
6. You will need the following information to make the call:
  - Your \_\_\_\_\_.
  - The \_\_\_\_\_ of the incident.
  - The \_\_\_\_\_ that you are calling from.
7. When you have called, you shouldn't \_\_\_\_\_ up until the operator tells you to do so.

## Which service should you ask for? (Police, fire or ambulance)

1. If you find someone collapsed on the side of the road, you would call triple zero (000) and ask for an \_\_\_\_\_.
2. The neighbours' house is on fire you should call and ask for the \_\_\_\_\_.
3. If you arrive home and someone has broken into your home, you should call the \_\_\_\_\_.
4. If you witness a car accident and people have been injured you would need both the \_\_\_\_\_ and \_\_\_\_\_.
5. If someone is being attacked by other people, you should call and ask for both the \_\_\_\_\_ and \_\_\_\_\_ if someone is badly injured.



**Practice:**

In pairs, practice the phone call in the following scenarios. Your partner can pretend to be the operator.

1. You are walking home from the shops and find someone collapsed on the footpath.
2. You can see someone breaking into your neighbours' home.
3. Your smoke alarms go off and there is a fire in your home.