

Tenants' Rights and Responsibilities

RIGHTS

1. Receive urgent repairs immediately from agent/landlord



Water leaks/problem



Electricity problem



Gas problem

2. Get general/non-urgent maintenance work done in reasonable time



3. Get repairs costs paid by agent/landlord when it is not your fault





4. Get bond returned fully when house is in good condition



5. Get free help when you have problems with real estate agent



Tenants' Information and
Advisory Service (TIAS)

1800 060 462

Mon-Fri 9am – 5pm

6. Get help from SA Civil and Administrative Tribunal (SACAT) if others cannot help



Call 1800 723 767 or
call TIS 131450 if you
need an interpreter to
call SACAT

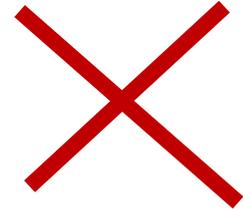
RESPONSIBILITIES

1. Pay rent on time





2. Keep the property clean



3. Maintain the house



4. Ask permission to real estate agent/owner before making changes to the house



5. Ask for repairs in writing



6. Tell real estate agent/owner 28 days before moving out (at the end of lease)



7. Be a good neighbour

