

Auslan Interpreter & Service Fees

What is Auslan?

Auslan is the language of the Australian Deaf Community. Auslan is a word made up by combining the words Australian Sign Language.

Why is Auslan Interpretation necessary?

- The Deaf Community of Australia acquire Australian sign language (Auslan) as their primary means of communication rather than spoken or written English.
- Being a person from the Deaf Community differs from a person who is hard of hearing whose auditory ability is enhanced with a hearing aid.
- Access to professional interpreting and translation services is essential for the Deaf Community to understand information, make independent decisions and engage with and be included in Salvation Army activities.
- A deaf person's abilities in fluency of written English and reading proficiency (including captions) vary, should not be assumed, and should always be checked with every individual.

Types of Interpreting & Translation for the Deaf Community

- Credentialed interpreters and translators in Auslan are certified by NAATI (National Accreditation Authority for Translators and Interpreters).
- Deaf interpreters are trained and certified users of Auslan who are able to convey meaning from Auslan to a highly visual form of gesture. Deaf interpreters usually work in conjunction with an Auslan interpreter.
- Note takers translate verbal communication into written English in real time.

What situations should an Interpreter be engaged?

- In every expression of the Salvation Army (whether internal organisational operations or external missional engagement) where a conversation takes place with a person from the Deaf Community who communicates using Auslan.
- External Salvation Army communications conveying information to the public.
- At meetings, conferences, workshops, (in-person or online via video) where people from the Deaf Community who communicate using Auslan are present.

References

[Victorian Government](#); [Expression Australia](#); & [Deaf Connect](#).

How to book a registered provider?

Bookings can be made through recommended websites via customer portals, email, and phone. It is recommended to make your booking at least 2 weeks in advance due to ensure availability. The following three organisations provide national services, while others are state based.

1. [Auslan Services](#)
2. [Deaf Connect](#)
3. [Australian Sign Language Interpreter' Association](#) - national peak body representing Auslan/English Interpreters and Deaf Interpreters.

Fees

Services cost from approximately \$130 per hour for face-to-face Auslan Interpretation, however there is often a minimum booking of 2-hours. See a detailed fees breakdown below from some Auslan Interpreter service providers.

Detailed Fees

Auslan Services Nationwide			
Service	Description of service	*Fees (excluding GST)	
		Minimum Fee	Hourly rate
Interpreting	Face to Face	\$272.00	\$136.00
Video Remote	Online Interpreting	\$255.00	\$127.50
Notetaking	Conferences/Seminars/Workshops	\$145.00	\$77.50

Email: admin@auslanservicesbookings.com **Phone:** 1300 287 526

Deaf Connect - National			
Service	Description of service	*Fees (excluding GST)	
		Minimum Fee	Hourly rate
Interpreting	Face to Face	\$269.00	\$134.00
Video Remote	Online Interpreting	\$175.50	\$126.50
Live Captioning - Onsite	Conferences/Meetings/Seminars	\$556.00	\$278.00

Email: interpreting@deafconnect.org.au **Phone:** 1300 773 803



<u>Sweeney Interpreting Services</u> - NSW			
Service	Description of service	*Fees (excluding GST)	
		Minimum Fee	Hourly rate
Interpreting	Face to Face	\$268.00	\$134.00
Video Remote	Online Interpreting	\$201.00	\$134.00

Email: bookings@sweeneyinterpreting.com.au

<u>Expression Australia</u> - VIC/TAS			
Service	Description of service	*Fees (excluding GST)	
		Minimum Fee	Hourly rate
Interpreting	Face to Face	\$268.00	\$134.00
Video Remote	Online Interpreting	\$201.00	\$134.00
Notetaking	Conferences/Meetings/Seminars	\$156.00	\$78.00
Live Captioning - Onsite	Conferences/Meetings/Seminars	\$642.00	\$321.00

Email: Interpreting@expression.com.au **Phone:** 1300 780 225

<u>Echo Interpreting</u> - VIC			
Service	Description of service	*Fees (excluding GST)	
		Minimum Fee	Hourly rate
Interpreting	Face to Face	\$275.00	\$137.50
Notetaking	Conferences/Meetings/Seminars	\$150.00	\$75.00

Email: info@echointerpreting.com.au **Phone:** (03) 9761 2208

*Conditions: Services will generally charge extra fees for afterhours service and travel.

<u>Convo Australia</u>
Convo Australia provides an on-demand Video Interpreting Service (VIS) that enables Auslan users to access qualified Auslan interpreters through video calls. This service is available as a monthly subscription, with prices starting from \$383.90 (plus GST)

*All fees current as of April 2026