

Resource Sheet

This resource is a supporting document to the eLearning course 'People Seeking Asylum and Refugees'. It provides links to enable you to dig a bit deeper into some of the content covered in the course to increase your knowledge of the policies, challenges and strategies relating to this community, as well as your capacity to respond appropriately to these community members.

- **The 1951 Refugee Convention and its 1967 Protocol**
[Click here](#) to explore the key legal documents that define the term 'refugee' and outline their rights and the international standards of treatment for their protection.
- **Universal Declaration of Human Rights**
[Click here](#) to read more about this milestone document in the history of human rights which was proclaimed by the United Nations General Assembly in 1948 and set out fundamental human rights to be universally protected.
- **The Salvation Army International Positional Statement on Refugees and Asylum Seekers**
[Click here](#) to read the full Positional Statement and understand its Biblical underpinnings.
- **Australia Moral And Social Issues Council (MASIC) Guideline to the Positional Statement on Refugees and Asylum Seekers**
[Click here](#) to read the MASIC guideline and discussion questions relating to the Positional Statement in order to understand the Australian context.
- **People Seeking Asylum and Refugees (PSAR) Toolkit**
You can find resources such as PSAR Newsletter, Refugee Week, PSAR Inclusion Response Tool and Engagement and inspiring story videos of Salvo with lived experience on [Salvos Central](#) or [mySalvos](#).
- **English conversation class starter pack**
You can start an English conversation class for newly arrived refugees and/or migrants at your local community. It contains lesson plans on essential settlement topics such as using public transport, banking, housing. [Click here](#) to access this resource.
- **Immigration and Citizenship (federal government) website**

Resource Sheet

Provides detailed information about the Refugee and Humanitarian Program in Australia. [Click here](#) to explore further.

- **Guiding principles when supporting people from asylum seeking and refugee backgrounds**

It is important to have knowledge and skills on trauma-informed and culturally safe practice when you are supporting someone from refugee backgrounds. [Click here](#) to learn more about this.

- **In-depth workshop for those supporting people who have experienced war, torture and refugee trauma**

It is recommended that you participate in a more in-depth training to develop your personal and professional skills in supporting people from refugee backgrounds. STARTTS offers [Core Concepts in Working with People from Refugee Backgrounds](#) online workshop.

- **RACS and ASRC Factsheet - Information about the Administrative Review Tribunal (ART)**

This [factsheet](#) explains the formation of the new ART. It contains useful information for people who arrived in Australia by either plane or boat, and who have received a negative decision about their Protection Visa application or a visa cancellation decision from the Department of Home Affairs. You can also visit the [ART website](#) for information.

- **Specialised support for people seeking asylum and refugee who are survivors of torture and trauma.**

The community members you are supporting may need a specialised and professional support. The Australian government has established a Program of Assistance for Survivors of Torture and Trauma. [Click here](#) to find a service provider in each state and territory.

- **Humanitarian Settlement Program (HSP)**

The Humanitarian Settlement Program (HSP) supports humanitarian entrants and other eligible visa holders integrate into Australian life. It does this by helping new arrivals build the skills and knowledge they need to become self-reliant and active members of the community. Click [here](#) to find out more.

- **Settlement Engagement and Transition Support (SETS) program**

The program fills an important gap in the post-arrival period for eligible clients who do not have family and other community supports to rely on. The program

complements the Humanitarian Settlement Program (HSP). It also supports other Commonwealth aid to humanitarian entrants and for other vulnerable migrants. Click [here](#) to find out more.

- **Status Resolution Support Service (SRSS) program**

The Status Resolution Support Service (SRSS) program provides short-term, needs-based support to eligible people seeking asylum who:

- are unable to support themselves
- can demonstrate hardship, and
- are engaged with us to resolve their immigration status.

Application for the SRSS program is made through SRSS providers: Settlement Services International (SSI) and Life Without Barriers (LWB). Their details are:

- **Life Without Barriers** - Supports Australia wide (all states)
Intake email: NISS_SRSS_Intake@lwb.org.au
Phone: Sunshine (03) 9313 2400 or Dandenong Phone: (03) 8752 8500
- **Settlement Services International (SSI)** - Supports clients in VIC, NSW, ACT, TAS, QLD & NT
Intake email: srss.intake@ssi.org.au
Phone: 1800 279 586
- Or contact 1800ASYLUM to speak to SSI SRSS Intake team.

The SRSS program requires two forms to be provided with an application: SRSS Applicant Statement form and SRSS Medical Certificate form 1567. You can find these forms on PSAR Toolkit.

- **The Refugee Council of Australia (RCOA)**

[Click here](#) for a Service Directory of agencies and organisations in each State and Territory that offer services in a range of areas such as emergency relief, housing, health and employment.

- **Guidelines when working with interpreters**

It is important to know how to work with interpreters appropriately to ensure the best interests of community members from refugee backgrounds. [Click here](#) to learn some of the essential principles to do this well.

- **Palm Sunday Justice For Refugees Rally**

[Click here](#) for information about these rally's coordinated by the Australian Refugee Action Network. Be aware that guidelines apply if you wish to represent TSA or display the Red Shield at these events.