



What is an emergency?

- **If someone seriously injured or in need of urgent medical help.**

Some examples might be someone who has fallen badly, collapsed or been injured badly in an accident.

- **If your life or property is being threatened.**

Some examples might be someone is or has been in your home, someone is threatening you, or to hurt you.

- **If you have just witnessed a serious accident or crime.**

Some examples might be a car accident, a serious fight between others, someone breaking into property

You need to call Triple Zero (000).

What is NOT an emergency?

- If you have an injury that is not serious or not urgent. For example, you've had a sore back for a week. You would just go to a doctor.
- If you lock your keys in your home – you can call a locksmith
- You need medical advice that is non-urgent. You could go to your doctor or pharmacist.