



Safety on Public Transport

You are encouraged to consider and implement strategies that most suit your needs and your lifestyle. In all situations, if you feel your safety is being threatened, call triple zero (000).

General safety advice

- Avoid unnecessary waiting and plan your travel by consulting a timetable. Please refer to their website <https://www.transport.act.gov.au/getting-around/journey-planner> to plan your journey
- Advise a responsible person of your expected arrival and route.
- Wait wherever you feel the most comfortable and safe, such as in a well-lit area (**at night**) near other people.
- If you feel your safety is threatened by a fellow passenger:
 - respond assertively, e.g. 'Leave me alone, or I will report you'
 - move
 - seek help from other passengers by asking specific people for assistance rather than making a general call for help
 - activate an emergency button or emergency phone, if available
 - report the incident to the bus driver, train guard, police or to the transport company.
- When leaving public transport, be sure to notice who gets off with you.
- Have a plan to get to your car or home when you get off public transport.

Police and security services

- Plain clothed and uniformed police officers regularly circulate throughout the public transport network
- Authorised officers patrol public transport vehicles and please show your MyWay card or ticket when asked
- All public transport vehicles have been fitted with CCTV, which are used in accordance with ACT Government guidelines, relevant regulations and legislation.

Adapted from: <https://www.transport.act.gov.au/about-us/passenger-information/staying-safe>;



Other Advice

- Bus passengers are required to signal the driver of their intended service.
- When boarding an accessible bus service, wait for the bus to lower before boarding.
- In the evenings, the blue light on the vehicles is for visibility purposes for other road users.
- Please do not talk directly to the driver while the vehicle is moving.
- Vacate marked spaces and seating for passengers with wheelchairs and prams, or those with a disability, seniors and those less mobile.
- Ensure brakes on wheelchairs and prams are activated.
- Watch your step when entering and exiting your bus or light rail service.
- When planning to alight, remain seated or continue holding a handrail or strap until the vehicle comes to a complete stop.
- Take a seat if one is available, otherwise hold onto handrails and straps. Be considerate of leaving space near the doors to allow other passengers to alight or board the service without obstruction.
- When seated, keep both feet planted on the floor in case the vehicle is required to stop suddenly.
- If you're travelling with bulky items including oversize baggage, walking frames, or strollers, please consider stowing them in the provided storage space to limit safety risk for all passengers.



Questions:

1. List three examples of the general safety advice to keep you safe when travelling with public transport.

2. What do you do if a stranger or other passenger harass or make you feel unsafe?

3. Who patrol the public transport network?

4. Why is there marked spaces and seating in buses and light rails?

5. What safety precaution do you need to pay attention to when travelling with prams?

6. How can you safely stand in a bus or light rail when there is no seat available?

7. How can you reduce safety risks to other passengers when you're travelling with bulky items?
