

# Tenants' Rights and Responsibilities

## RIGHTS

### 1. Receive urgent repairs immediately from agent/landlord



Water leaks/problem



Electricity problem



Gas problem

### 2. Get general/non-urgent maintenance work done in reasonable time



### 3. Get repairs costs paid by agent/landlord when it is not your fault



### 4. Get bond returned fully when house is in good condition



5. Get free help when you have issues with landlord and real estate agent



**Tenants' Union  
of Tasmania**

Telephone Advice (03) 6223 2641 or 1300 652 641

They can arrange an interpreter if needed  
Mon-Fri 9.30am – 4pm

Email: [tenants@netspace.net.au](mailto:tenants@netspace.net.au) – include your phone number when emailing as they cannot advice via email.

## RESPONSIBILITIES

1. Pay rent on time



2. Keep the property clean



2. Maintain the house



3. Ask permission to real estate agent/owner before making changes to the house



**4. Ask for repairs in writing**



**5. Tell real estate agent/owner 14 days before moving out (at the end of lease)**



**6. Be a good neighbour**

