



## **Definitions:**

**Ambulance Service** - is used to treat urgent medical conditions, and for the transportation of ill or injured people to, from or between places of treatment for an illness or injury.

**Breaking into** – Illegally accessing by causing damage.

**Dangerous** - involving possible injury, pain, harm, or loss

**Emergency Services** – professionals trained to respond to urgent, dangerous or life threatening events.

**Fire Service:** the people whose job it is to put out fires and rescue people

**Incident** – what has taken place, or the event

**Location** - a place or position or address of where you are, or where the incident happened is the location.

**Police** – the people whose job is to enforce laws, investigate crimes, and make arrests.

**Safe place** – somewhere out of danger or harm's way.

**Service** - work performed in an expert manner by an individual or team for the benefit of its customers. For example: intangible products, such as accounting, banking, consulting, cleaning, landscaping, education, insurance, treatment, and transportation services.

**Threaten** - to be something that is likely to cause harm to (someone or something): to be a threat to (someone or something)

**Urgent** - requiring immediate action or attention