

How to use a SmartRider?

Tagging on and off – you need to place your card on a card reader at the start and end of your journey. If you don't do this properly it means you haven't actually paid for your trip and you may get fined.



How do you tag on and off?

At the start and end of each journey, place your card over the picture of the card on a card reader on the bus, on the ferry or at the train station.

What happens after you tag on and off?

A beep and green light confirms a successful tag. When you tag on, the card reader will display your remaining balance. When you tag off, the card reader will display the amount of the fare deducted and your remaining balance.

A red light means your tag is unsuccessful because your card balance is too low or insufficient for the travel. You need to add value to your card before you can travel.

If the fare deducted is more than the value of the card, it will go into negative balance. You'll be unable to tag on again until you add value to your card.

Exceptions to tagging on and off

- CAT bus services
- Bus journeys that start and finish within the Free Travel Zone
- Warwick and Whitfords stations
- Transferring from one train to another without leaving the station
- Bus change route number during journey

How do you add value to your SmartRider?

- **Autoload** – automatic direct debit. You can set up an Autoload online on Transperth website.
- **Add-value machines** (located at some train stations)
- **BPAY**. Transperth Biller Code is on the front of the SmartRider Card and your reference number is your SmartRider card number excluding the letters "SR".

Adapted from [Types of SmartRider \(transperth.wa.gov.au\)](https://www.transperth.wa.gov.au/Types-of-SmartRider), [Using SmartRider \(transperth.wa.gov.au\)](https://www.transperth.wa.gov.au/Using-SmartRider)



- **On board buses and ferries** – cash notes only, no change given.
- **Transperth InfoCentres**
- **Authorised retail sales outlets**