



Safety on Public Transport

Closed-circuit television cameras

We have thousands of closed-circuit television cameras. They're in trains, buses, ferries, every train station and other places including car parks. Through them, staff at our central monitoring room can see what's happening across the entire network, every minute of every day.

If you need assistance or feel threatened

There are several ways to get help if you need it.

- If there are Transit Officers and other Transperth staff nearby, ask them.
- Call 9220 9999.
- On a bus, speak to the bus driver.
- On a train, push the emergency button to speak to the driver.
- On a train station, push the emergency button on an information kiosk to speak to our Central Monitoring Room.

See Something Say Something

Transperth's system is one of the safest in the world, but you have an important role in helping us to keep it safe.

If you see an unattended bag or package, witness any suspicious activity or spot something out of place, we'd like to know. Speak to any Transperth staff member or call 9220 9999.

Night Alight

Did you know that if you're travelling on a bus after 7pm we can drop you off anywhere along the route even if it isn't at a bus stop.

As long as you are travelling outside of the CBD and it is safe for the driver to stop we will drop you off closer to your destination.

Safe travel tips

- Never hesitate to ask us for assistance.
- Always be aware of your surroundings and what is happening near you.
- Keep the volume low on your audio device.
- Plan your journey before you start to minimise the amount of time you wait at stations or stops.
- Download the Transperth app and live track your service. Available for [iOS](#) and [Android](#)
- If possible, have someone meet you, or tell friends or family when you expect to be home.
- Avoid waiting or walking in dark areas.
- Avoid short cuts.
- Use only the proper access routes when you enter or exit bus or train stations.
- Stay close to Transperth staff if they are present.
- At train and bus stations, stay in well-lit areas in view of security cameras.
- At train stations, stand back from the yellow line on the edge of the platform. When trains go past they create a powerful draft that can unbalance you.
- Always stay off train tracks. Walking across them is dangerous and illegal, unless it is an open pedestrian crossing and it is safe to do so.
- Be aware of the location of emergency buttons.
- On buses, sit at the front near the driver.



Questions:

1. List three ways you can get help if you feel unsafe:

2. Who can you contact to report concerns at a train and bus station?

3. What is Night Alight?

4. Why do you think it is safer to keep your earphone volume low if listening to an audio device?

5. What App can you download to live track your public transport service?

6. What are some of the ways to stay safe when travelling at night?
