

## **Support**

NAB is here to help you with your NAB EFTPOS Mobile terminal 24 hours a day, 7 days a week.

### **Technical Support for NAB EFTPOS terminals**

1. Before contacting the NAB Merchant Service Centre in regard to any error message, please write down all the error information as well as your merchant and terminal numbers so your query can be quickly resolved.
2. Call Merchant Service Centre 1300 369 852
3. Select Option 1 (not connected to computer)
4. Select Option 1 (Ingenico Move 5000 terminal)